

Aveo Systems Launches Mira Connect™ for Room Management and Control

Designed to make it easy to use collaboration products and rooms, Mira Connect provides a consistent, easy-to-use interface that requires no custom programming.

Marietta, GA, USA – Aveo Systems, Inc. has released its tabletop control appliance, Mira Connect, and cloud management platform, Mira Portal. Mira Connect's intuitive touch screen interface makes it easy to dial calls, adjust audio settings, manage projectors and displays, and control the room, without the cost and complexity of custom programming. Now system integrators can easily install controllers in more rooms, reduce system costs and complexity, increase user satisfaction, and efficiently deliver remote management services.

Mira Connect is a room-based user interface and controller of collaboration equipment and is the only control system required in a room. The Mira Connect touchscreen interface can initiate audio and video calls by selecting participants from a directory, dialing directly, or, with Microsoft® Office 365 integration, dialing scheduled meetings with one touch of a calendar invite. Custom graphics can be used with the touchscreen, incorporating a client's logo, background image and custom colors.

"Mira Connect's thoughtful design and consistent user experience across rooms, regardless of equipment brand, allows users to be productive immediately," said Craig Richardson, President and CEO of Aveo Systems Inc. "We also designed the system to be intuitive and easy for IT managers and system integrators during setup and configuration, streamlining the installation and configuration process to minutes rather than days or weeks."

Mira Portal is a cloud-based management platform that is used with Mira Connect to set up and manage individual rooms, sites, and organizations. With Mira Portal, as collaboration devices are added to the room, a list of the control points can be automatically created for the integrator to choose from during setup – reducing configuration errors and installation time. Once the desired control points are selected, Mira Connect automatically generates the user interface for the room, further saving time and money. Changes to equipment or settings are easily managed via Mira Portal and updates are immediately reflected in the user interface, reducing maintenance costs over the system's life cycle. Mira Portal's dashboard allows remote management and configuration of the system and can generate SMS/text alerts to room managers if equipment problems arise. Using Mira Portal, an authorized user can securely control the room remotely via a browser, allowing IT teams or system integrators to remotely dial calls and control the room.

Customers of the Mira Connect like how easy it is to install and use. "Listen Technologies Corporation needed a control system that would easily manage two meeting rooms in our facility," said Brooks Gibbs, Project Manager at Listen. "Mira Connect was implemented to manage our high resolution TV screen as well as to operate our QSC DSP Core engine and a Shure ceiling microphone array. I appreciate the cloud based access to the system so I can see what is happening, and I can make needed updates easily from anywhere I have an internet connection. I can say without hesitation that Listen made the correct choice in selecting Mira Connect. It just works, and the support from Aveo Systems has been superb."

Listen Technologies CEO Russell Gentner concurred. "We are very pleased with how Mira Connect integrates all of the equipment in the meeting rooms at Listen," said Gentner. "It really works well and brings a professional look along with customized graphics for Listen into our conference room. Mira Connect makes it simple for any user to be immediately productive."

System integrator Pragmatic Conferencing worked with Aveo Systems to integrate Mira Connect into a system for a key customer in the business services sector. "Mira Connect made it easy for us to configure and install a control system for our end customer," said Pragmatic's Andrew Moffat. "As we reviewed our customer's requirements, it became clear that they – and we - didn't need the cost and complexity of a traditional control system, so we opted for an easy to configure and remotely manageable system. Our teams quickly succeeded in setting things up and our client loves the system."

The Mira Connect platform supports setup and operation of collaboration systems and displays from Polycom, QSC, Biamp, Sharp, NEC and more. For more information, visit aveosystems.com.

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